

The CommLaw Group

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October 1, 2010

IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING

Public Service Commission of South Carolina
Saluda Building
101 Executive Center Drive
Columbia, SC 29210

RE: Metropolitan Telecommunications of South Carolina, Inc. (MetTel)
South Carolina Public Service Commission
CLEC Quarterly Service Quality Report
For the Period Ended September 30, 2010

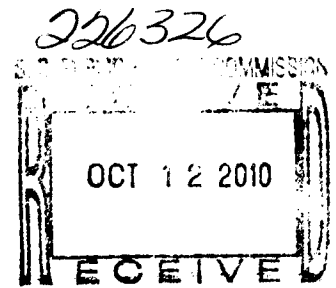
To Whom It May Concern:

Enclosed please find the South Carolina Public Service Commission CLEC Quarterly Service Quality Report for the period ended September 30, 2010, filed on behalf of Metropolitan Telecommunications of South Carolina, Inc. (MetTel).

Please contact Meghan Ruwet at (303) 663-0102 or mtr@commlawgroup.com with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

Meghan Ruwet
The Compliance Group
Consultant
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SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME
Carolina, Inc. (MetTel)

Metropolitan Telecommunications of South

QUARTER / YEAR

3rd Quarter / 2010

	Month:		
	<u>July</u>	<u>August</u>	<u>September</u>
Number of Customer Access Lines	<u>1,113</u>	<u>1,220</u>	<u>1,218</u>
Trouble Reports / Access Line (%)	<u>0</u>	<u>0</u>	<u>0</u>
Customer Out of Service Clearing Times (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>
New Installs Completed w/in 5 Days (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>
Commitments Fulfilled (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>

Comments / Explanations: MetTel currently has no trouble reports.

Person Making Report / Contact Information: Meghan Ruwet, Telephone (303) 663-0102,
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